

Access to Capital for Entrepreneurs

ANNUAL IMPACT REPORT 2023

TABLE OF CONTENTS

- 03 A Message From Our Leadership
- 04 BOARD LEADERSHIP
- 05 Who We Are
- 06 What We Do
- 07 ACE OVER THE YEARS
- 08 Our Results: Where We've Been
- 09 GROWTH PLAN OVERVIEW & IMPACT
- 10 South Georgia Expansion
- 11 ACE RECEIVES RECORD PHILANTHROPIC GIFT
- 12 OUR AMAZING CLIENTS
- 13 Women's Business Centers
- 14 BUSINESS ADVISORY SERVICES
- 15 COLLABORATIONS: AGAP AVIATION COHORT
- 16 Collaborations: Veteran Loan Fund
- 17 FINANCIAL SUMMARY
- 18 THANKS TO OUR SUPPORTERS
- 19 ACE STAFF

Contrasting and Sergio Moreira, Owners, Pueblo's Inc.

IEXICAN CUISINE

A MESSAGE FROM Our Leadership

ACE's work continues to empower underserved entrepreneurs across Georgia to achieve economic equity and create a ripple effect – leading to stronger, more stable communities.

With offices in Atlanta, Cleveland, and Tifton and Women's Business Centers in Norcross and Savannah, ACE assists entrepreneurs across Georgia with **capital, coaching** and **connections**. In 2023, underserved (BIPOC*, women



and low-income entrepreneurs received 89% of our loans and 33% went to businesses in distressed communities. Our recent expansion to South Georgia will enable us to bring much needed funding to more rural areas while also focusing on the needs of metro Atlanta businesses.

Small businesses are vital to Georgia's communities. For every dollar spent locally, **67 cents stays in the local economy**, compared to 43 cents spent at national chains, but small businesses bring more to Their communities than just economic benefits. Communities with greater numbers of thriving, locally-owned business have healthier communities, with lower rates of mortality, obesity and diabetes. **Small businesses are also drivers of innovation and vital job creators, providing 65% of new jobs**.

ACE continues to move the needle toward greater opportunity for Georgia businesses. Our strategic plan started this year with a goal to deploy \$300 million in capital by the end of 2027.

Deare & Fricks

GRACE FRICKS, MBA ACE | Access to Capital for Entrepreneurs *Founder, President, CEO*

BILL ZAWROTNY, JD Jones Day ACE Board Chairman

*BIPOC = Black, Indigenous, and People of Color



BOARD LEADERSHIP

OFFICERS & COMMITTEE CHAIRS



ACE CEO Grace Fricks with Rhonda Barnett, Owner of Building Foundations Learning Academy

WHO WE Are



ACE IS THE LARGEST NONPROFIT Community Development Financial Institution (CDFI) In Georgia Dedicated to the Capital NEEDS of Small BUSINESSES.



OUR FOCUS

Women, people of color, and low-to-moderate income business owners.

OUR TOOLS CAPITAL + COACHING + CONNECTIONS TO HELP SMALL BUSINESSES GROW

OUR GOAL

Removing barriers to access for all businesses in need of Affordable capital.





WHAT WE DO

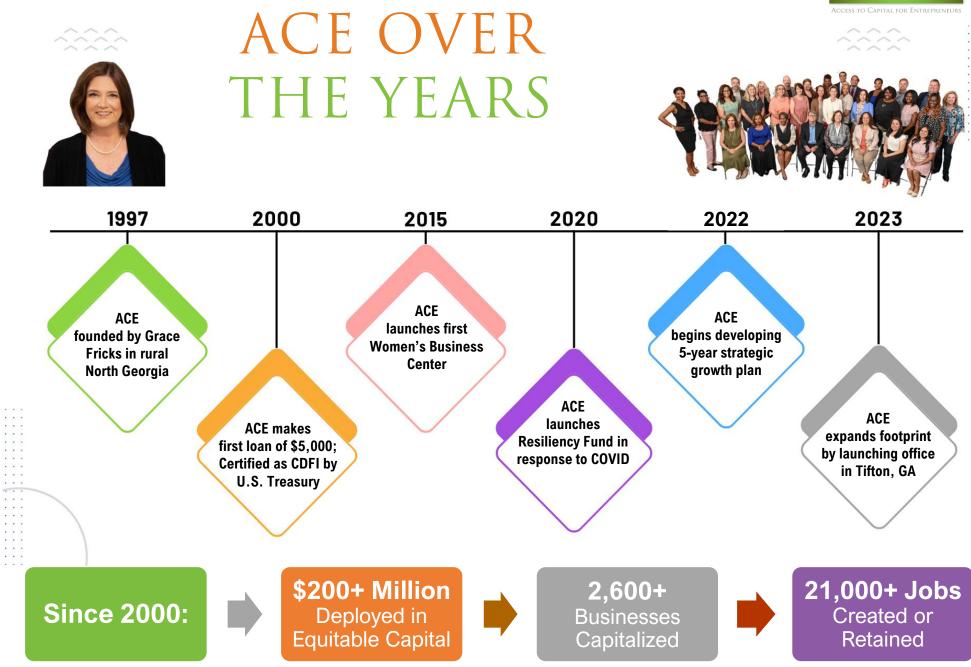
ACE GROWS SMALL BUSINESSES By providing affordable loans to diverse entrepreneurs who face barriers to equitable capital and are not financed fully by traditional lenders.

WE EMPOWER ENTREPRENEURS TO EXPAND THEIR BUSINESSES, BUILD ASSETS, AND CREATE JOBS THAT SUPPORT:

INDIVIDUALS
 FAMILIES
 COMMUNITIES

ACE Financial Advisor Corina Adkinson with Omar Kinnebrew, Owner of Bespokuture LLC



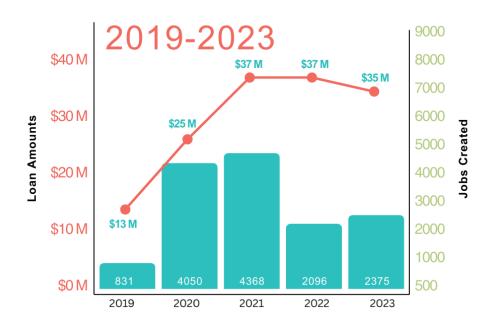


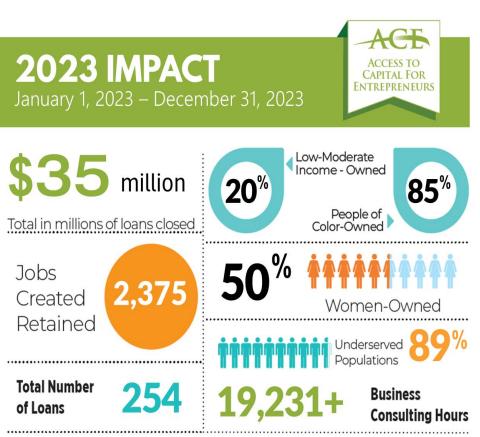


OUR RESULTS: WHERE WE'VE BEEN

5-YEAR (2019-2023) IMPACT

Loan Volume & Job Creation/Retention





Rev. 02/26/2024

CAPITALIZED over 1,400 small businesses with **\$135+ Million**



GROWTH PLAN OVERVIEW & IMPACT

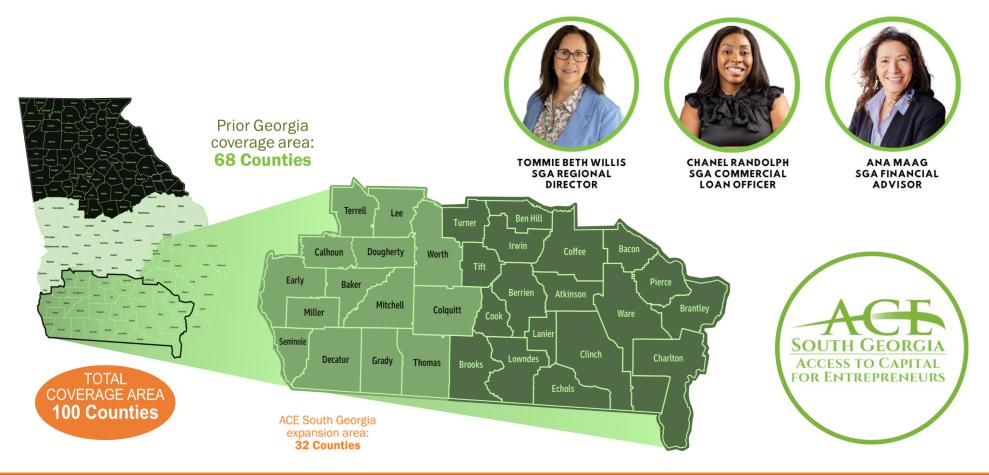
2023 - 2027





SOUTH GEORGIA EXPANSION

ACE OPENED IT'S SOUTH GEORGIA OFFICE IN 2023 ENABLING SERVICE TO SMALL AND MEDIUM SIZED BUSINESSES IN RURAL COMMUNITIES WITH THE CAPITAL AND SUPPORT THEY NEED TO GROW. THE ACE OFFICE IN TIFTON WAS ESTABLISHED TO SERVE ALL OF SOUTH GEORGIA, INCREASING ACE'S FOOTPRINT FROM 68 COUNTIES ACROSS METRO ATLANTA AND NORTH GEORGIA TO MORE THAN 100 COUNTIES ACROSS THE STATE.



ACE RECEIVES RECORD PHILANTHROPIC GIFT

IN 2023, ACE | ACCESS TO CAPITAL FOR ENTREPRENEURS RECEIVED **\$6.3 MILLION** IN UNRESTRICTED FUNDING FROM THE **COOPERATIVE ASSISTANCE FUND (CAF)** — ITS LARGEST PHILANTHROPIC DONATION EVER! <u>ACE WAS</u> <u>SELECTED AFTER A NATIONAL COMPETITIVE PROCESS</u> TO FIND AN ORGANIZATION TO GIFT 100% OF CAF'S ASSETS WHEN THE COMPANY RECENTLY CLOSED ITS DOORS. ACE WAS CHOSEN BECAUSE IT SHARED A MISSION WITH CAF TO UPLIFT ENTREPRENEURS WHO STRUGGLE TO ACCESS FUNDING TO GROW AND SCALE THEIR BUSINESSES.

WITH THE HELP OF THIS FUNDING, ACE PLANS TO PROVIDE **\$300** MILLION IN LOANS WITHIN THE NEXT 5 YEARS, GOING FROM SERVING 68 COUNTIES TO 100 COUNTIES!

OUR STRATEGIC PLAN WILL GENERATE MORE IMPACT THROUGH:





<u>Pictured L-R</u>: Grace Fricks, Ross George, Bill Zawrotny, Martina Edwards, Laura Hardman, Robb Bunnen





OUR AMAZING CLIENTS:











Omar Kinnebrew, Founder	Candice McKinley, Founder	Jeff Baucom, Founder	Sara Rossel, Founder	Jamine Moton, Founder
Bespokuture	C MCKINLEY & Associates	Agape Recovery House	RAPIFAST [®]	Skylar Security
CLICK HERE	CLICK HERE	CLICK HERE	CLICK HERE	CLICK HERE



WOMEN'S BUSINESS CENTERS

WBC

Hosted over 450 Trainings awarded the SBA's 2022 National, Regional and State Women's Business Center of the Year **Excellence** Awards

Atlanta

Metro

2023 Speed Coaching Event

Assisting entrepreneurs at various stages of business development: Planning, Implementation & Growth.



Trained Over

15.000 Small **Business Owners**

Launched 2015



WBC Atlanta Team Sandra Font and Alejandra Diaz





WBC Savannah Team Marianne Ganem-Poppell and Vernell Stewart







ACE DISTINGUISHES ITSELF FROM OTHER LENDERS WITH ITS BUSINESS ADVISORY SERVICES (BAS). THESE SPECIALIZED SERVICES ASSIST LOAN CLIENTS WITH STRENGTHENING OPERATIONS, ACHIEVING GROWTH, AND IMPROVING ORGANIZATIONAL SUSTAINABILITY BY PROVIDING WITH EACH LOAN CLIENT THE FOLLOWING :



- COMPLIMENTARY COUNSELING & CONSULTING
- 1:1 COACHING
- PEER TO PEER LEARNING
- ONLINE LEARNING PLATFORMS

BUSINESS ADVISORY SERVICES

Pictured L-R: Juan Colon, Corina Adkinson, Ray Pennie, Karen Málaga, Glenn Bachman,

Alphonza Gibbs





CONNECTIONS & COLLABORATIONS:



THE ACCELERATING GROWTH ACTIVATORS PROGRAM (AGAP) IS A PARTNERSHIP BETWEEN MOREHOUSE INNOVATION AND ENTREPRENEURSHIP CENTER (MIEC) AND ACE | ACCESS TO CAPITAL FOR ENTREPRENEURS. THE AGAP leadership development program empowers diverse and Women-owned business owners poised for growth and scale.

2023 Aviation Cohort Program

M.I.E.C. Small Business Executive AGAP Program:

> \$500K in annual revenue >3 years in business

Program Impacts



Program Results



- 4 out of 12 business participants received \$1M in loans 252 Hours of business advisory services delivered Percentage of business advisory hours delivered: • 25% Female, 75% Male • 92% Black/ African American
 - 92% Age 40+
 - 33% Veteran



YOLANDA NEALS-KINDRED

- KINDRED HEALING CENTER
- NEEDS: CAPITAL AND COACHING
- ACE LOAN WAS USED FOR Marketing and contributed to an increase in staffing

"ACE made it possible for me to reach my goal of expansion. The loan application process was simple. The ACE staff was great, and very patient and supportive. They understood that my design and plan was different. They helped me align it to make everything better."

CONNECTIONS & COLLABORATIONS



ACE IS PLEASED TO PARTNER WITH THE VETERAN LOAN FUND TO FILL THE FINANCIAL AND TRAINING GAP THAT **UNDERSERVED VETERANS** FACE WHEN BUILDING A SMALL BUSINESS. THIS FUND INCLUDES A NETWORK OF VETERAN SERVICE ORGANIZATIONS FOCUSED ON TECHNICAL ASSISTANCE AND FORMAL BUSINESS COACHING- COUPLED WITH ACCESS TO A **NETWORK OF TWELVE (12) SPECIALIZED CAPITAL PROVIDERS.**





FINANCIAL SUMMARY

STATEMENT OF FINANCIAL POSITION

ASSETS

Cash	\$24.5 million
Restricted Cash	\$24.7 million
Receivables and Other Assets	- \$5.6 million
Loans Receivable Net of Allowance	\$66.4 million
Total Assets \$	5121.2 million

LIABILITIES AND NET ASSETS

Total Liabilities and Net Assets	\$121.2 million
Net Assets - With Donor Restrictions	\$15.2 million
Net Assets - Without Donor Restrictions	\$38.4 million
Long Term Liabilities	\$58.0 million
Current Liabilities	\$ 9.5 million

STATEMENT OF ACTIVITIES

REVENUES

Program Income \$ 7.1 million	
Government Contracts\$ 2.0 million	1
Other Operating Income \$1.4 million	
Contributed Income \$16.8 million	
Total Revenues \$27.3 million	1

EXPENSES

Program Expense Fundraising Expense	
•	
General and Administrative Expense	
Total Expenses	\$14.0 million

CHANGE IN ASSETS ------ \$13.3 million



THANKS TO OUR SUPPORTERS





ACE STAFF (LISTED ALPHABETICALLY BY FIRST NAME)

Alejandra Diaz Program Coordinator, WBC – Metro Atlanta

Alexandria Jones Staff Accountant

Alphonza Gibbs Financial Advisor

Ana Maag Financial Advisor

Andréa Chambers Asst. Director, Fund Development

Andrea Gibbs Credit Analyst

April Berry *Commercial Loan Officer*

Atisha Rainey Accounts Payable Specialist

Bonita Doster Small Business Loan Officer

Candi Fuller *Loan Operations Specialist* **Chanel Randolph** *Commercial Loan Officer*

Chris Clay *Director of Lending (Interim)*

Corina Adkinson Financial Advisor

Courtney Lynn *Credit Risk Portfolio Manager*

Gabriela Lopez Marketing Assistant

Glenn Bachman Financial Advisor

Grace Fricks President & CEO

Guy Ramos Collections/ Recoveries Specialist

Huong Vo Controller

Jeff Moody *Grant Writer*

Jesús M. Pizarro Chief Financial Officer Juan Colon Financial Advisor

Karen Málaga Business Advisory Manager

Kimberly Jackson Grants Management & Reporting Specialist

Lynn Sizemore Loan Operations Manager

Marianne Ganem-Poppell Program Coordinator, WBC – Savannah

Marietta D. Murton Small Business Loan Officer

Martina Edwards Chief of Strategic Partnerships

Misty McCrackin Loan Operations Specialist

Nancy Howard Marketing & Communications Specialist

Ophelia Brown *Staff Accountant II* **Ray Pennie** *Chief of Business Advisory Services*

Rhonda Armstrong *Compliance Administrator*

Robin Forrester *Loan Accounting Specialist*

Ruth Ann Whatley *Executive Assistant to the President*

Sandra Font Director, WBC – Metro Atlanta

Sandy Headley Vice President

Shanon Stewart *Chief Operating Officer*

Tommie Beth Willis South Georgia Regional Director

Vernell Stewart Director, WBC – Savannah Region

Vonda Echols Small Business Loan Officer



Access to Capital for Entrepreneurs

GET IN TOUCH !

678-335-5600 Fax 877-287-6081 INFO@ACELOANS.ORG WWW.ACELOANS.ORG

> Zoe & Evana Oli, Owners Beautiful Curly Me

LOCATIONS

Atlanta

Russell Center 504 Fair St SW Atlanta, GA 30313

Cleveland

3173 Hwy 129 North Cleveland, GA 30528

Norcross

10 College St NW Norcross, GA 30071

Savannah

305 Fahm Street Savannah, GA 31401

Tifton

1001 Love Ave Tifton, GA 31794